KEY AWARDS



Hong Kong Transport Services



- Public Transportation Service Award, Sing Tao Service Awards 2023 Sing Tao Daily
- Public Transportation Service Award, Elite Awards 2022

Ming Pao Weekly

- Supreme Public Transport Service Award, **True Living Supreme Brand Awards 2023**
- Winner in Technological Innovation, **UITP Awards 2023**

International Association of Public Transport



Hong Kong **Property Businesses**

- · Top 10 Shopping Mall Award, Shopping Mall Awards 2022 - 2023 U Magazine
- · Top Ten Malls, **Digital EX Awards 2023**

Metro Finance

- Telford Plaza
 - · Shopping Mall Award for Warm Service, **Hong Kong Service Awards 2023** East Week

- Maritime Square
 - Market Leadership in Shopping Development, Market Leadership Award 2022/2023

Hong Kong Institute of Marketing



Finance and Investor Relations

Bronze Award – General Category, 2023 Best Annual Reports Awards

The Hong Kong Management Association

Six awards received in 2023 International **Annual Reports Competition (ARC) Awards**

MerComm, Inc.



Environmental, Social and Governance

■ 15 Years Plus Caring Company Logo

Hong Kong Council of Social Service

■ Bronze Award – Excellence in Employee Care & Wellbeing, HR Distinction Awards 2023

Human Resources Online

- "Super Manpower Developer" status, Manpower Developer Award Scheme Employees Retraining Board
- Hong Kong Sustainability Award 2023
 - Distinction Award (Large Organisation Category)
 - Excellence in Economic Sustainability Initiative
 - Excellence in Social Sustainability Initiative
 - · Excellence in Innovation

The Hong Kong Management Association

■ Best ESG Reporting Award (Logistics & Transport)

The Hong Kong Management Association

- TVB ESG Awards 2023
 - · Outstanding ESG Award
 - **Best in ESG Practices**
 - **Best in ESG Report**
 - **ESG Project Innovation Award**
 - Innovative Climate Technology Award

Television Broadcasts Limited



Mainland China and **International Businesses**

2023 China Best Employers Award Top 100 Zhaopin.com

MTR (SZ)

2022/2023 Annual Awards for National Excellent **Foreign-Invested Enterprises**

China Association of Enterprises with Foreign Investment and Shenzhen Association of Enterprises with Foreign Investment

Elizabeth Line Special Award - Elizabeth Line Launch, **Golden Whistle Award 2023**

Modern Railways and the Institution of Railway Operators

- Melbourne metropolitan rail service **Australasian Rail Industry Awards 2023**
 - **Passenger Operations Excellence Award**
 - **Safety Excellence Award**
 - Customer Service Excellence Award
 - **Rail Innovation of the Year Award** The Australasian Railway Association
- Sydney Metro North West Line **Operator & Service Provider Excellence Award, National Infrastructure Awards 2023**

Infrastructure Partnerships Australia