

# KEY AWARDS



## Hong Kong Transport Services

- **Public Transportation Category Award, Hong Kong Service Awards 2022**  
*East Week*
- **Public Transportation Service Award, Sing Tao Service Awards 2021**  
*Sing Tao Daily*
- **Public Transportation Service Award, Elite Awards 2021**  
*Ming Pao Weekly*
- **UITP Asia-Pacific Special Recognition Award 2021**  
*International Association of Public Transport*
- **Most Innovative Transport Solutions Global 2022**  
*Capital Finance International*
- **MTR Mobile**
  - Five awards received in **The Loyalty & Engagement Awards 2022**  
*Marketing Interactive Magazine*
  - Four awards received in **Mob-Ex Awards 2022**  
*Marketing Interactive Magazine*
  - Excellence in Customer Engagement and Experience, **HKMA/ViuTV & Now TV Awards for Marketing Excellence 2022**  
*Hong Kong Management Association/ViuTV & Now TV*



## Environmental, Social and Governance

- **Merit Employee Engagement Award and Special Award for COVID-19 Response, HR Excellence Awards 2021/2022**  
*Hong Kong Institute of Human Resource Management*
- **15 Years Plus Caring Company Logo**  
*Hong Kong Council of Social Service*
- **e-Contribution Award and MPF Support Award of the Good MPF Employer Award 2021 – 2022**  
*The Mandatory Provident Fund Schemes Authority*
- **Greater Bay Area Corporate Sustainability Awards 2022**
  - Greater Bay Area Corporate Sustainability Award
  - Outstanding GBA Corporation – Social Sustainability Award
  - Outstanding GBA Corporation – Environmental Sustainability Award
  - Outstanding GBA Corporation – Corporate Governance Award  
*Metro Finance*
- **Best ESG Reporting Award (Logistics & Transport), 2022 Best Annual Reports Awards**  
*Hong Kong Management Association*



## Hong Kong Property and Other Businesses

- **ELEMENTS**
  - Excellent Service Award, **Hong Kong Service Awards 2022**  
*East Week*
- **Telford Plaza**
  - Shopping Mall Award for Warm Service, **Hong Kong Service Awards 2022**  
*East Week*
- **The LOHAS**
  - Silver Award – Best Use of Real-time Marketing, **Markies Awards 2022**  
*The Marketing Interactive Magazine*
- **Maritime Square**
  - HKIM Market Leadership Award and HKIM Triple Crown Award Winner, **Market Leadership Award 2021**  
*Hong Kong Institute of Marketing*
- **Two ifc**
  - LEED Platinum Certification for Operations and Maintenance: Existing Buildings v4.1  
*The U.S. Green Building Council and verified by Green Business Certification INC*



## Mainland China and International Businesses

- **BJMTR**  
**2022 China Best Employers Award Top 100**  
*Zhaopin.com*
- **MTR (SZ)**  
**2021/2022 Annual Awards for National Excellent Foreign-Invested Enterprises**  
*China Association of Enterprises with Foreign Investment and Shenzhen Association of Enterprises with Foreign Investment*
- **MTRX**  
**Ranked 1<sup>st</sup> in the Swedish Quality Index 2022 measurement of the most satisfied customers for passenger transport in the category of train companies**  
*Swedish Quality Index*
- **South Western Railway**  
**Silver Whistle: London & South East on-time performance, Golden Whistle Award 2022**  
*Modern Railways and the Institution of Railway Operators*



## Finance and Investor Relations

- **Bronze Award – General Category, 2022 Best Annual Reports Awards**  
*Hong Kong Management Association*
- **Four awards received in 2022 International Annual Reports Competition (ARC) Awards**  
*MerComm, Inc.*
- **Best Public Service Financial Management Team Hong Kong 2022 Award**  
*Capital Finance International*