

KEY AWARDS



Hong Kong Transport Operations

- **Public Transportation Category Award, Hong Kong Service Awards 2021**
East Week
- **Category Award of Public Transportation, Sing Tao Service Awards 2020**
Sing Tao Daily
- **Public Transportation Service Award, Elite Awards 2020**
Ming Pao Weekly
- **Triple Gold Award (Website Stream) and Triple Gold Award (Mobile App Stream), 2020-2021 Web Accessibility Recognition Scheme**
Hong Kong Internet Registration Corporation Limited
- **Smart Mobility (Smart Transport) – Bronze Award, The Hong Kong ICT Awards 2021**
GS1 Hong Kong
- **Gold Award – Digital Service Strategy Award and Silver Award – Smart Service Award, HKACE Customer Service Excellence Award 2021**
Hong Kong Association of Customer Service Excellence
- **Outstanding Digital Travel Experience, Smart Living Partnership Awards 2021**
ET Net Limited



Hong Kong Property and Other Businesses

- **ELEMENTS**
 - **Excellent Service Award and Outstanding Achievement Award, Hong Kong Service Awards 2021**
East Week
 - **Top Ten Malls, Best in Viral Marketing and Best Charity Campaign, Digital EX Awards 2021**
Metro Finance
- **Telford Plaza**
 - **Shopping Mall Award for Warm Service, Hong Kong Service Awards 2021**
East Week
 - **Barrier Free Accessibility (BFA) Management Systems Certification and Anti-Epidemic Hygiene Measures Certification Scheme**
Hong Kong Quality Assurance Agency
- **The LOHAS**
 - **Six awards received in Galaxy Awards 2021**
 - **Five awards received in Questar Awards 2021**
Mercomm Inc. International Awards Programs
 - **Seven awards received in Stevie Awards 2021**
Stevie Awards
 - **Excellent in Digital Marketing, HK01 Gold Medal Award 2021**
HK01
- **Maritime Square**
 - **Excellent Sustainable Shopping Mall Award, HK01 Gold Medal Award Ceremony 2021**
HK01
- **Two ifc**
 - **BEAM Plus EB V2.0 Comprehensive Scheme – Platinum**
Hong Kong Green Building Council
 - **LEED v4 (Gold)**
The U.S. Green Building Council and verified by Green Business Certification INC



Environmental, Social and Governance

- **Three awards received in HR Distinction Awards**
HumanResources Magazine
- **Equal Opportunity Employer Awards, Gender Equality, Equality for Diverse Abilities and Family Status Equality category**
Equal Opportunities Commission
- **15 Years Plus Caring Company Logo**
Hong Kong Council of Social Service
- **Ninth Top Donor of the Year Award**
The Community Chest
- **Greater Bay Area Corporate Sustainability Awards 2021 – GBA's Outstanding Corporation**
 - **Social Sustainability Award – Sustainable Cities and Communities**
 - **Environmental Sustainability Award – Climate Action**
Metro Finance
- **Corporate Responsibility Award, Hong Kong Service Awards 2021**
East Week
- **Six awards received in Hong Kong Sustainability Award 2020/21**
The Hong Kong Management Association



Mainland China and International Businesses

- **TfL Rail**
Gold Whistle (Best Performance), Golden Whistle Award 2021
Modern Railways and the Institution of Railway Operators
- **MTM**
Gold Quill Award of Merit for outstanding work on Covid-19
International Association of Business Communicators
- **BJMTR**
2021 China Best Employers Award Top 100
Zhaopin.com and Harvard Business Review
- **MTR(SZ)**
2020/2021 Annual Awards for National Excellent Foreign-Invested Enterprises
China Association of Enterprises with Foreign Investment and Shenzhen Association of Enterprises with Foreign Investment



Finance and Investor Relations

- **Best Public Service Financial Management Team Hong Kong 2021 Award**
Capital Finance International
- **Outstanding Award for Green and Sustainable Bond Issuer (Transportation Industry) – Largest Single Green Bond, Hong Kong Green and Sustainable Finance Awards 2021**
Hong Kong Quality Assurance Agency
- **Bronze Award – General Category, 2021 Best Annual Reports Awards**
The Hong Kong Management Association
- **Five awards received in 2021 International Annual Reports Competition (ARC) Awards**
MerComm, Inc.