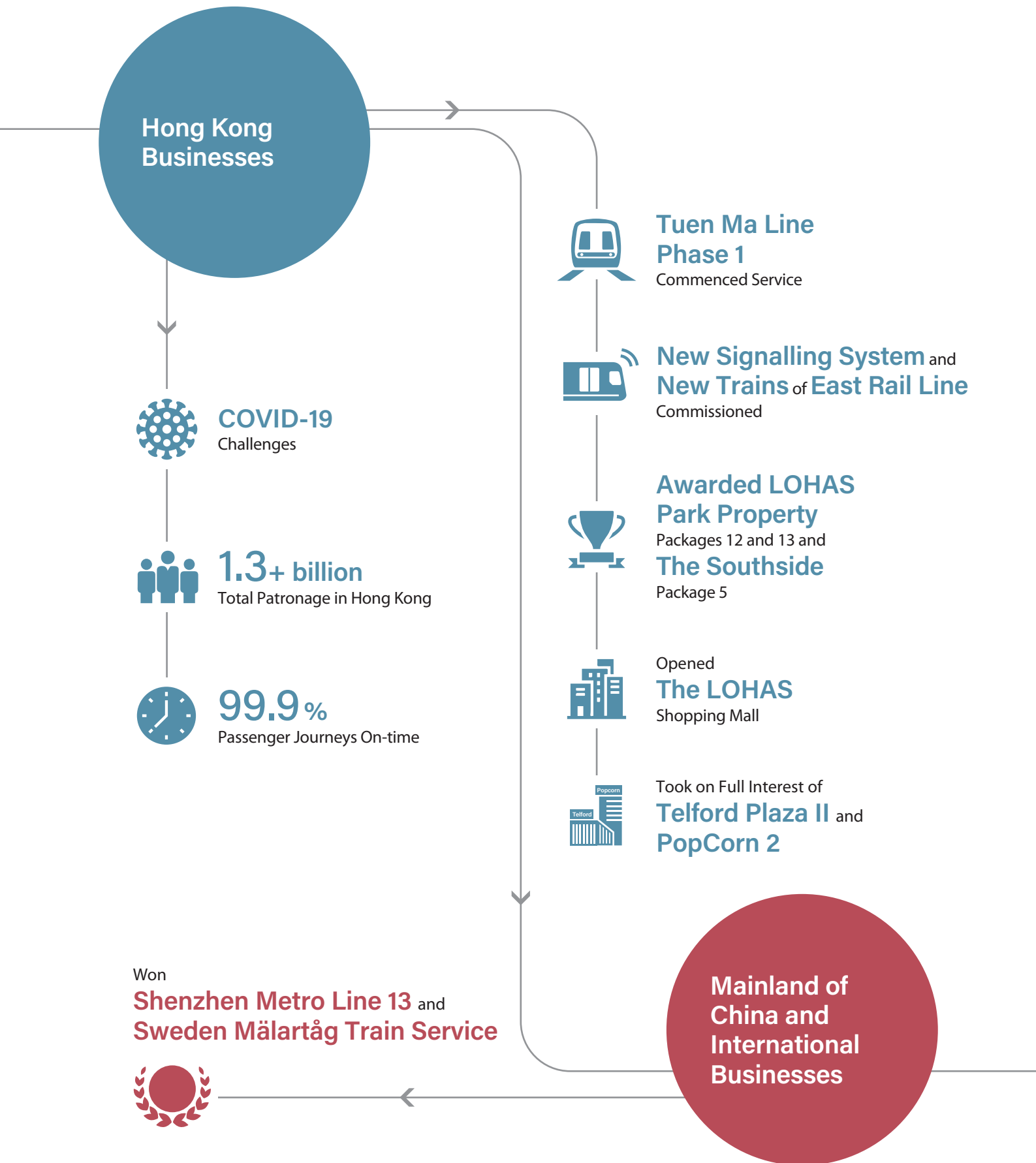


HIGHLIGHTS





大都會



Tuen Ma Line Full Line Operation expected by Third Quarter 2021



Proceed with **Tung Chung Line Extension, Tuen Mun South Extension and Kwu Tung Station and Northern Link**



Proceed with Technical Studies of **Siu Ho Wan Depot Site** Topside Property Development



Over **23,000 Residential Units** and **2 Shopping Malls** under Development



Smart Mobility to Enhance Customer Experience



COVID-19 Challenges and "New Normal"



Growth and Outlook



**Environmental,
Social and
Governance**



Fare Rebates
offered to passengers as
Relief Measures



**Rental Concessions
Granted**
to Tenants in Stations and
Shopping Malls



Issued
US\$1.2 billion
10-year Green Bond



0.58
Reportable Events
per million passengers carried
in our Heavy Rail and
Light Rail networks

3.4%
**Voluntary Staff
Turnover Rate**
in Hong Kong



4.8 Average
Training Days
per Employee in Hong Kong



HK\$15.4 million
Donated and Sponsored to
Charitable and Other Organisations



Adopted
**Corporate Governance
Best Practices**

